

# Development of Indicators for Avoidable Emergency Medical Service Calls by Mapping Paramedic Clinical Impression Codes to Ambulatory Care Sensitive Conditions and Mental Health Conditions in the UK and Canada





## Objective

To map paramedic clinical impression codes to ACSCs and mental health conditions in two international regions with universal healthcare but different contexts (e.g. policy, programs, resources, built environment)

## **Ambulatory Care Sensitive Conditions (ACSCs)**

- Non-acute health conditions not requiring hospital admission when properly managed
- Contribute to the burden on emergency medical services worldwide

#### Phase 1



Identify common ACSCs between Ontario, Canada and the East Midlands, UK

#### Phase 2



Identify clinical impression codes for each country that map to the shared ACSCs

#### Conditions that are common ACSCs for UK and Canada



Diabetes



Asthma



Chronic obstructive pulmonary disease



Convulsions and epilepsy



Lower respiratory conditions (influenza, pneumonia)



Angina



Congestive heart failure



Hypertension

### Paramedic Clinical Impression Codes

Clinical impression codes for paramedics in E.Midlands were more extensive than those in Ontario

Two examples include:



#### **Respiratory Conditions**

- Ontario: 3 codes describing the etiology and general symptoms
- E.Midlands: 5 codes covering causes, symptoms, and diagnoses



#### **Mental Health Conditions**

- Ontario: 2 codes that are extremely broad
- E.Midlands: 14 codes that cover both mechanisms and diagnoses

# **Key Points**



- This work lays the foundation for future international comparative studies in prehospital emergency care and primary care research
- It can ease the load on emergency health systems by examining the clinical pathways of patients where emergency care may be avoided



