

13. CCCQ Baseline - Coordination & Continuity Of Care Questionnaire

Record ID (Auto-generated by REDCap)

This participant has not been randomized. This form can be completed for participants who have been randomized.

Participant ID [enrollmentbaseline_arm_1][participant_id], from hospital [randomization_arm_1][site]

Start time

Before you left the hospital, did the doctors or nurses ask you who was in your 'circle of care'?

- Yes
 No

Your Circle of Care is your health care providers (family doctor, physician specialists, pharmacist, therapists, home care, etc.) and any family or caregivers who help you manage your health by going to appointments and treatments with you, help you manage your medications, etc.

Who were they?

- Family doctor
 Physician specialists (cardiologist, internal medicine specialist, etc)
 Pharmacist
 Therapists
 Social workers
 Home care
 Family member
 Other

Who were the other members of your circle of care?

Did you include a family member or caregiver in your circle of care?

- Yes
 No

Who were they?

- Spouse
 Child
 Grandchild
 Sibling
 Other

What other family member is part of your circle of care?

?From now on, we will refer to your main family member support person also as a?caregiver

At hospital discharge, were you and your caregiver given education and training to manage your health care needs at home, including guidance on medications, especially your anticoagulant (blood thinner)?

- Yes
 No

If yes, please describe:

- General education including OACs
 General education but nothing specific to OACs

Please describe the general education you received including OACs

Please describe the general education you received that was not specific to OACs

The next question deals with a hospital discharge transition plan. This is a brief summary of your medical issues, what happened to you in hospital, instructions for managing your diseases and medications once you are home, and your upcoming appointments.

Just before you left the hospital, did one of the doctors or another health care provider go through a detailed discharge transition plan with you and your main family member/caregiver?

- Yes, there was
 No, there was not
 I do not remember

Note to RA/RP: Refer the patient back to the discharge transition plan definition frequently so that the patient is reminded of what we mean by it

If yes, please elaborate. Provide details on who went through the plan and what was covered.

If you think back to the first day or so that you came into hospital, did you have a detailed medication review at the time of admission?

- Yes, I did have this.
 No, I did not have this
 I don't remember

Emphasize that the question has switched from discharge to admission. Explain that a detailed medication review (or medication reconciliation) means someone, usually a pharmacist, gathers information about your medications and how you take them, advises you on which might change in hospital, and how to better access and pay for them in the community.

If yes, please elaborate. Provide details on who and what was covered.

Now switching back to discharge again. A discharge medication review means that someone goes over your discharge prescription in detail, pointing out changes, with instructions for you to follow after you go home.

Did you have a detailed medication review at the time of discharge from hospital?

- Yes, I did have this
 No, I did not have
 I don't remember

Please provide details on by whom and what was covered.

RA or RP: Remind the patient of the definition of a detailed medication review

At the time of hospital discharge, did you feel that you heard and understood all of the instructions you were given?

- Yes
 No
 Some, but not all

Please explain what you did not hear or understand.

Did you have a family member or caregiver with you at the time of hospital discharge to help hear or interpret the instructions you were given?

- Yes
 No

If yes:

- They were helpful
 They were somewhat helpful
 Having them there did not help

Did you have a family doctor when you left the hospital?

- Yes
 No

If not, did you have a nurse practitioner?

- Yes
 No

Did you have a follow-up appointment booked with your family doctor or NP before you left the hospital?

- Yes
 No
 I don't know

If not, how did you arrange follow-up?

When was it booked for?

Is this date

- Confirmed appointment date
 Best guess by patient (can't recall specifics but knows approximately when appointment is)

Did you have a physician specialist? (for example, internal medicine specialist, cardiologist, hematologist, etc.) when you left the hospital?

- Yes
 No

Please list all specialists

- Internal medicine specialist
 Cardiologist
 Hematologist
 Other
-

What other type of specialist do you see?

If yes, did you have a follow-up appointment booked with them before you left the hospital?

- Yes
 No
-

If no, how did you arrange follow-up?

When was the follow-up booked for?

Is this date

- Confirmed appointment date
 Best guess by patient (can't recall specifics but knows approximately when appointment is)
-

By the time you were discharged, had your hospital care team assessed your ability to afford your medications and your other follow-up care (for example, devices--ie., walkers, commode, extra home care services, etc?)

- Yes
 No
-

If yes, what did they assess?

- They checked on both
 They just asked about medications
 They just asked about things other than medications
-

By the time you were discharged, were you assessed for the type, amount, and appropriate timing of home care and community services that you need?

- Yes
 No
 No, because it was determined that no home care would be required
-

Will you have trouble covering the cost of your medication after you get home?

- Yes
 No
-

If no, why is that?

- They are covered by the government with no or very low co-pay
 I have private insurance with no or very low co-pay
-

Which drugs?

What is the issue?

Did the hospital team help you in any way with affordability?

- Yes
 No

Please elaborate

REDCap Form Completion Details

Comments

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Date Form Completed

End time
